

AIRBORNE MEDIA – REAL ESTATE MEDIA SERVICES AGREEMENT

Owner/Operator: Maddix Holland

Business: Airborne Media

1. OVERVIEW

This Real Estate Media Services Agreement ("Agreement") is entered into between Airborne Media ("Service Provider") and the undersigned client ("Client"). By scheduling or receiving services, the Client agrees to the terms outlined below.

All drone operators are FAA Part 107 Certified (Small UAS Remote Pilot License).

2. PROPERTY PREPARATION

Client agrees to ensure the property is photo-ready: lights on, blinds open, cleaned, decluttered, and outdoor areas tidied.

3. SCHEDULING POLICY

Airborne Media may adjust appointment times due to travel or operational needs. Rescheduling/cancellation allowed up to the day prior. Weather rescheduling must be requested 24 hours in advance. Drone services may not occur in rain, moisture, or high winds. Unsafe weather may result in pausing or rescheduling.

4. TURNAROUND TIME & RUSH SERVICES

Standard Photo: 12–24 hrs.

Standard Video: 1–2 business days.

Same-day photo rush: \$25 if available.

5. PHOTO & VIDEO EDITING

Natural-light editing. Color variations may occur. Special edits must be requested during booking. Additional edits after delivery: \$75 minimum.

6. FLOOR PLANS & LOT LINES

All measurements and lot lines are estimates for marketing only.

7. TRAVEL & SQUARE FOOTAGE FEES

Travel over 1 hour from Ames may incur fees. Out-of-state shoots require a custom quote. Large homes may incur additional fees.

8. PAYMENT TERMS

Payment due within 30 days. Accepted: Cash, Check, Card, Online, Venmo, PayPal.

9. LICENSED MEDIA USAGE

Airborne Media retains full copyright. Client receives a limited license for listing-specific marketing. Media may not be sold, transferred, reused on new listings, or uploaded to AI training platforms.

10. MEDIA RIGHTS & PROMOTION

Airborne Media may use media for advertising, social media, website display, and portfolio purposes.

11. CANCELLATION, NO-SHOW & RESHOOT FEES

Same-day cancellations/no-shows may incur a fee up to 50%. Reshoots due to property condition issues will incur fees.

12. LIABILITY

Airborne Media is not responsible for pre-existing damages, unprepared homes, weather limitations, or disruptions.

13. AGREEMENT ACCEPTANCE

By signing, the Client acknowledges and accepts this Agreement.

SIGNATURES

Client Name: _____

Client Signature: _____ Date: _____

Service Provider:

Maddix Holland, Owner/Operator – Airborne Media

Signature: _____ Date: _____